

Spacewall West Inc. Terms and Conditions

APPLICATION FOR CREDIT

Credit terms are reserved for customers who will be ordering on a continuous basis. All first orders must be prepaid (check in advance). After receipt of your completed credit application, we will check a minimum of four references and advise you regarding future terms.

CUSTOM ORDERS

Custom orders require a 50% non-refundable deposit prior to production. The balance is due prior to shipping unless other credit terms have been established. All custom orders are non-cancelable.

SMALL ORDERS

We will gladly fill any size order.

RETURN POLICY

You must obtain authorization from our Customer Service Department before returning or exchanging merchandise. Please be sure the merchandise is packaged properly for shipping, as it is your responsibility to ensure that it arrives in good condition. We will not accept returned items that are received damaged. There is a restocking fee on all returns. Please note custom orders are not returnable.